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FIG. 1

30

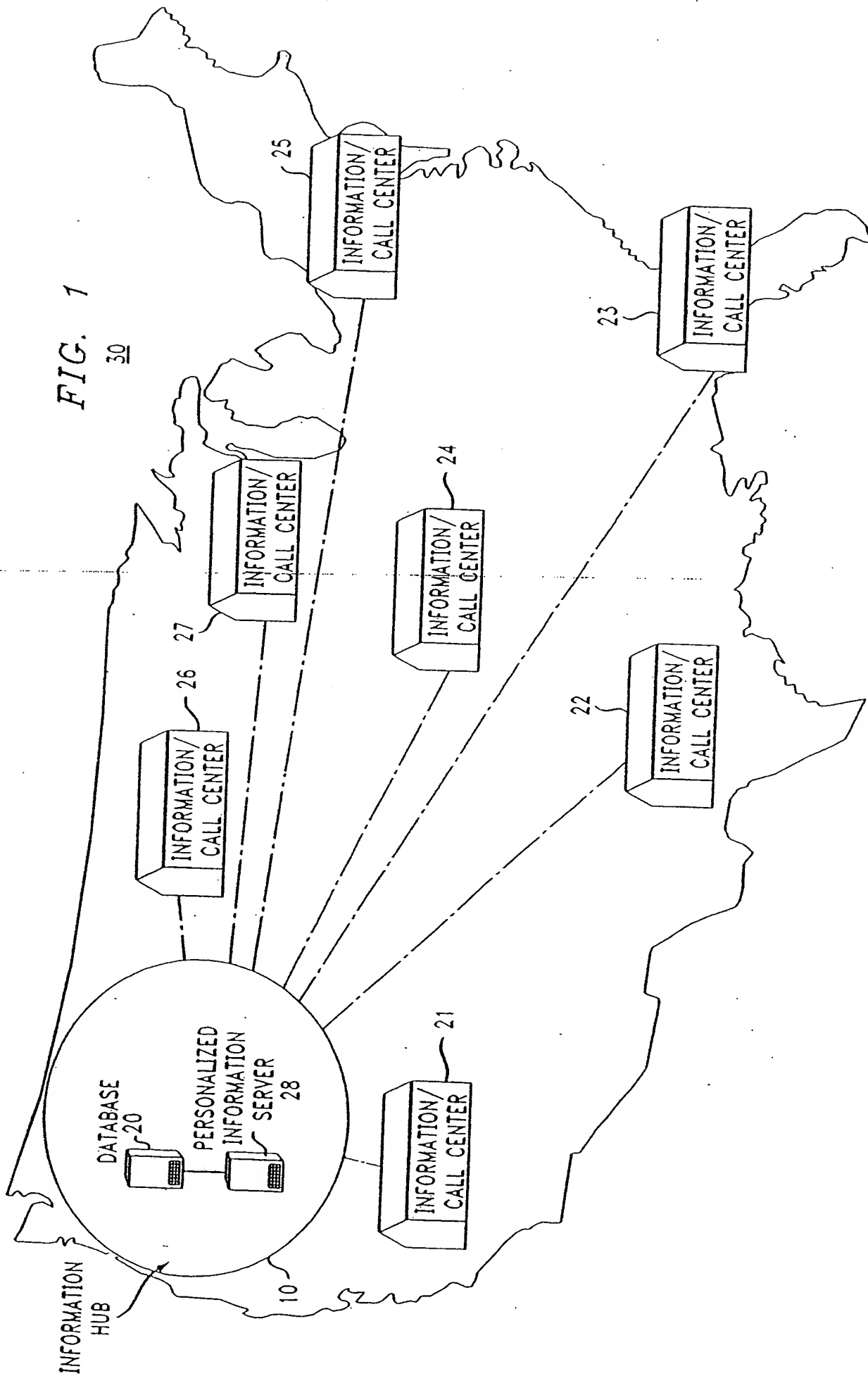


FIG. 2A

200

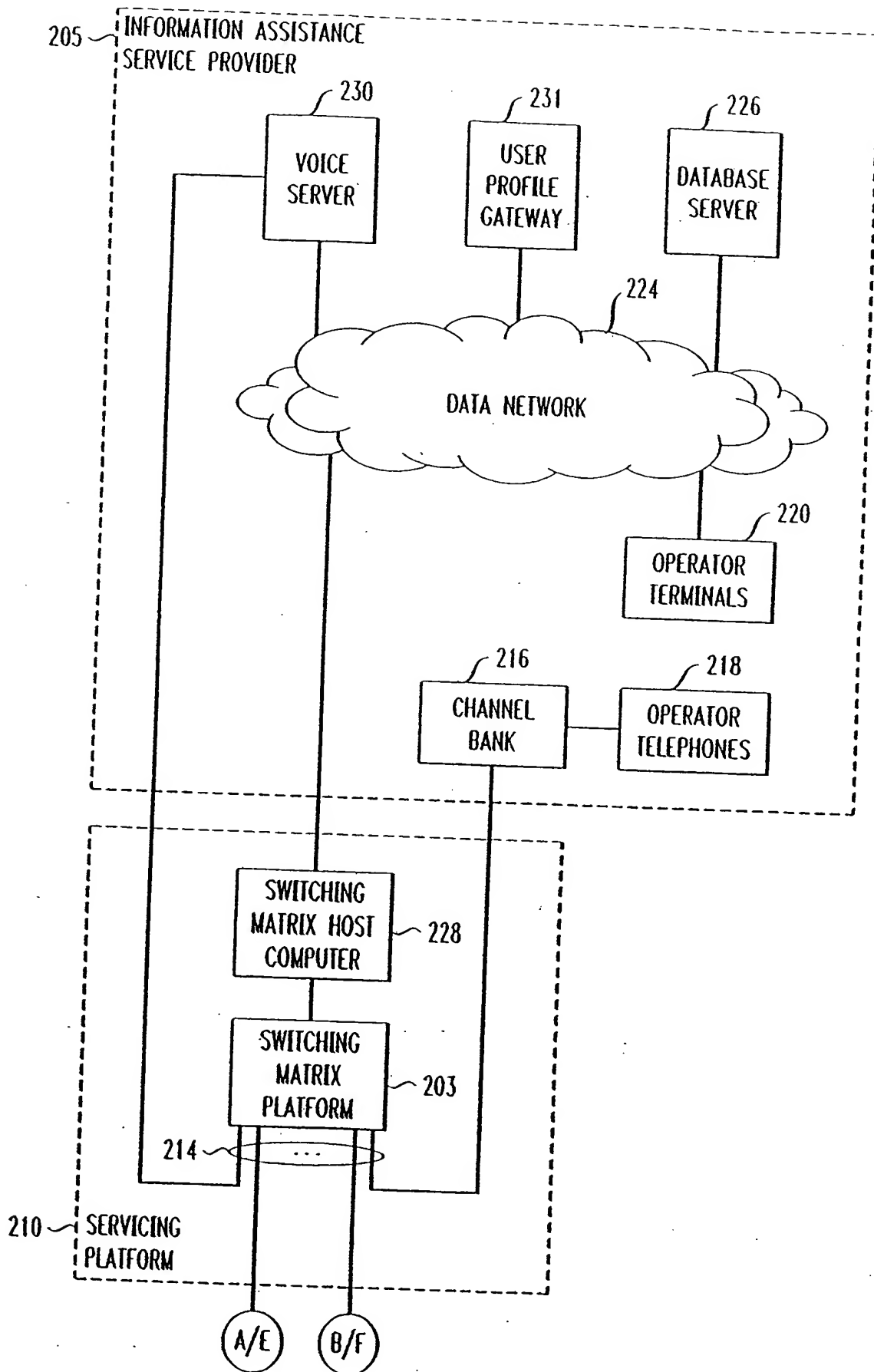
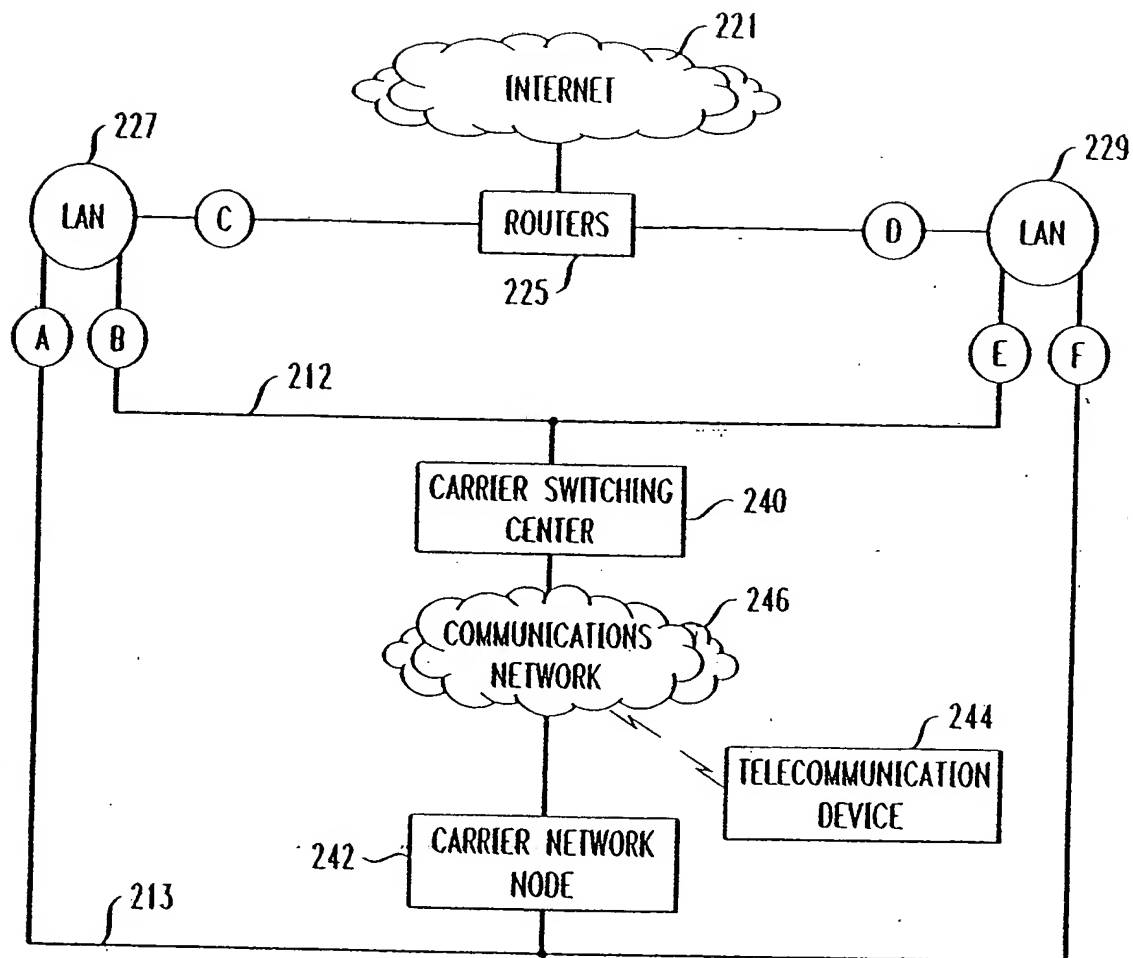


FIG. 2B



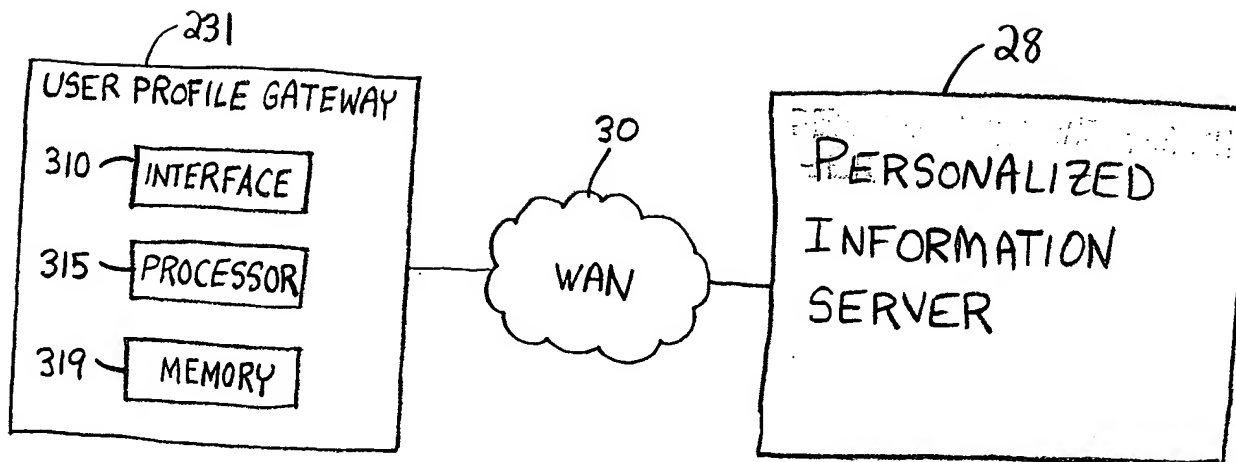


Fig. 3

820

826		828	
SERVICE FEATURE		SERVICE FEATURE PREFERENCE (DEFAULT VALUE)	
835 {	HOTEL BED SIZE	QUEEN SIZE	
836 {	ROOM: SMOKING STATUS	NON-SMOKING	
839 {	AIRLINE SEAT TYPE	unspecified	
	RESTAURANT: SMOKING STATUS	NON-SMOKING	
	THEATER SEAT TYPE	unspecified	
	VEHICLE SIZE	unspecified	
	VEHICLE: SMOKING STATUS	NON-SMOKING	

Fig. 4

910

926

928

936 {

SERVICE FEATURE	SERVICE FEATURE PREFERENCE (DEFAULT VALUE)
HOTEL BED SIZE	unspecified
ROOM: SMOKING STATUS	SMOKING
AIRLINE SEAT TYPE	unspecified
RESTAURANT: SMOKING STATUS	SMOKING
THEATER SEAT TYPE	unspecified
VEHICLE SIZE	FULL-SIZE
VEHICLE: SMOKING STATUS	SMOKING

Fig. 5

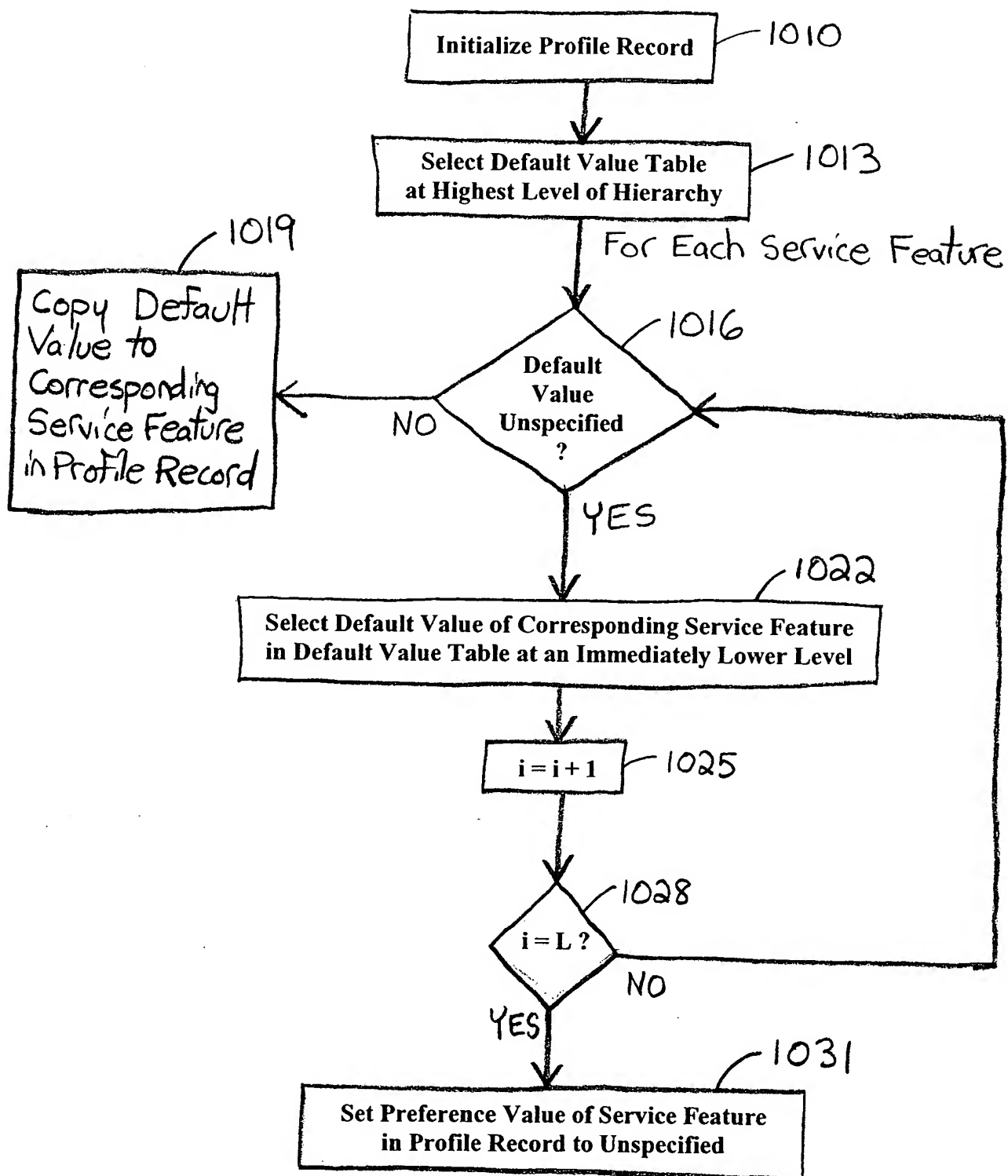


Fig. 6

1100

1103

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1107

1109

1111

		SERVICE FEATURE	PREFERENCE VALUE	FAMILY	FAMILY FLAG	USER FLAG
572	{	HOTEL BED SIZE	QUEEN SIZE	1	0	0
574	{	ROOM: SMOKING STATUS	NON- SMOKING	2	0	0
576	{	AIRLINE SEAT TYPE	Unspecified	3	0	0
578	{	RESTAURANT: SMOKING STATUS	NON- SMOKING	2	0	0
580	{	THEATER SEAT TYPE	Unspecified	4	0	0
582	{	VEHICLE SIZE	FULL-SIZE	1	0	0
584	{	VEHICLE: SMOKING STATUS	NON- SMOKING	2	0	0

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•
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Fig. 7

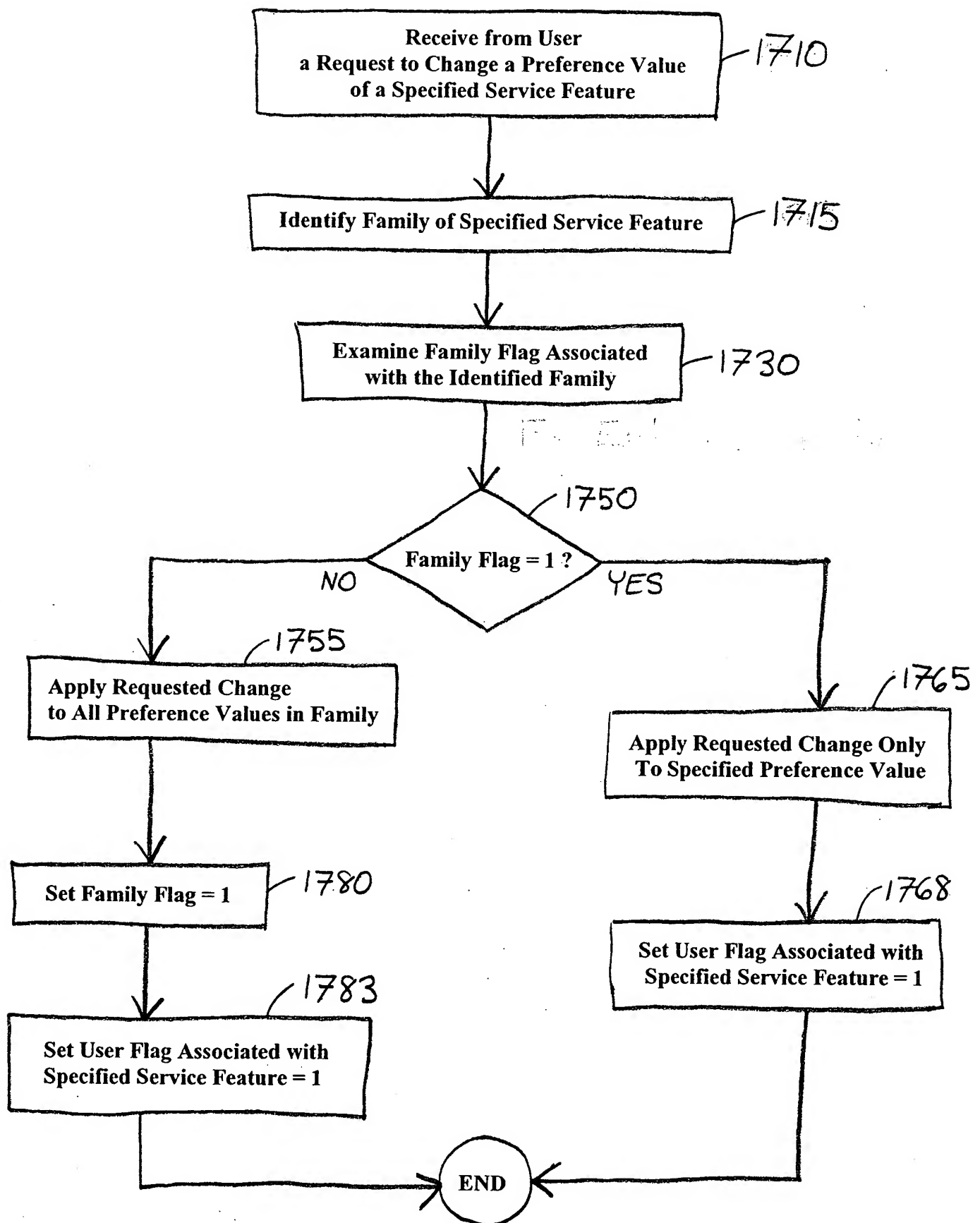


Fig. 8

1100

1103



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572 {

574 {

576 {

578 {

580 {

582 {

584 {

SERVICE FEATURE	PREFERENCE VALUE	FAMILY	FAMILY FLAG	USER FLAG
HOTEL BED SIZE	TWIN SIZE	1	1	0
ROOM: SMOKING STATUS	SMOKING	2	1	0
AIRLINE SEAT TYPE	Unspecified	3	0	0
RESTAURANT: SMOKING STATUS	SMOKING	2	1	0
THEATER SEAT TYPE	Unspecified	4	0	0
VEHICLE SIZE	COMPACT	1	1	1
VEHICLE: SMOKING STATUS	SMOKING	2	1	1

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Fig. 9

1100

1103

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572 {

574 {

576 {

578 {

580 {

582 {

584 {

SERVICE FEATURE	PREFERENCE VALUE	FAMILY	FAMILY FLAG	USER FLAG
HOTEL BED SIZE	TWIN SIZE	1	1	0
ROOM: SMOKING STATUS	NON- SMOKING	2	1	1
AIRLINE SEAT TYPE	Unspecified	3	0	0
RESTAURANT: SMOKING STATUS	SMOKING	2	1	0
THEATER SEAT TYPE	Unspecified	4	0	0
VEHICLE SIZE	COMPACT	1	1	1
VEHICLE: SMOKING STATUS	SMOKING	2	1	1

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Fig. 10

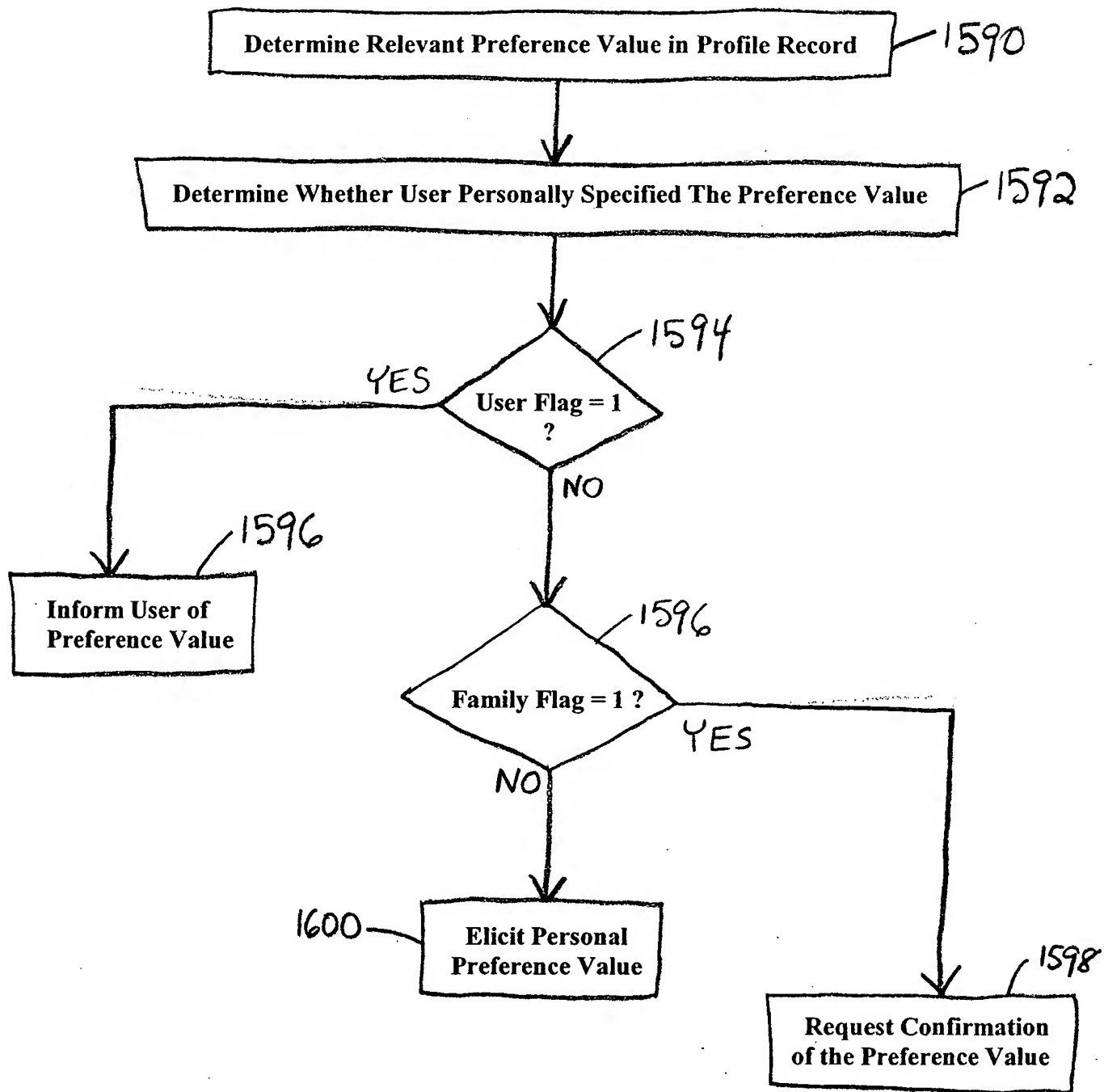


Fig. 11